

DATA SHEET



SkillSoft's SkillSim™ business skills simulations enhance the interactive business skills courseware experience by immersing learners in rich, task-based, multi-path simulations to provide realistic practice in the business subjects being taught.

Blended Business Curriculum

Designed as complementary learning tools to SkillSoft's business skills courses, SkillSims allow learners to step into a realistic scenario in which they can practice newly learned skills in an experience-rich, risk-free environment. With integrated links to their corresponding SkillSoft course series, SkillSims provide a uniquely powerful learning experience that allows the learner to immediately apply newly gained knowledge to challenging business situations.

Rich, Multi-Path Simulations

SkillSims provide learners the opportunity to practice new skills by navigating through different scenarios where they encounter a variety of business problems. Each SkillSim, designed to take about 30 minutes, reinforces key business skills learned in a specific SkillSoft course series. As in real life, a learner has the opportunity to select different courses of action and the scenario plays out according to the learner's response. Events such as telephone calls, meetings, e-mails and interruptions add to the reality of each scenario and provide supplemental information that enhance the richness and authenticity of the learner's simulation experience.

BUSINESS SKILL
 mization Toolkit Sales and Cust
 NT FLEXIBILITY Lear
 y Instructional Design Hosted
 mputer Skills LEADERSH
 ing Innovative Business Strate
 TI-MODAL LEARN
 y Achieve Results Targeted De
 bal SKILLPORT™ Softwa
 y Achieve Results Targeted De
 G Interactive SKILLCHO
 ervices Global Deployment Pr
 ternet BUSINESS SKIL
 mization Toolkit Sales and Cust
 NT FLEXIBILITY Lear
 y Instructional Design Hosted
 mputer Skills LEADERSH



A SkillSim teaching advanced sales techniques

SkillSim Features

- Key instructional design strategies include defined performance goals, the ability to practice skills at the application level and targeted, timely feedback.
- The graphical interface offers interactivity and authenticity—learners' choices are reflected by changes in characters' expressions and supported by crafted, realistic office environments.
- SkillSims immerse the learner in a realistic experience by creating consequences from one scenario to another.
- All performance feedback is mapped specifically to simulation objectives and learners can access relevant content through course links when reviewing feedback.
- Learners may choose between Score Mode, which gives them the opportunity to test their performance; Explore Mode, which allows learners to receive immediate feedback on each choice as it is presented; and Test Mode, which allows learners to evaluate their performance without access to the support materials.

SkillSim Subjects

SkillSoft has over 115 SkillSims available, providing extensive support for subjects in our business skills collection. A small sampling of available SkillSims includes:

- Addressing Problem Performance
- Business Execution
- Creativity and Innovation in the Workplace
- Delivering Successful Presentations
- Progressing through the Complex Sale
- Excelling at Customer Service
- Inside Sales Skills
- Ethical Decision Making
- Project Procurement Management
- Interpersonal Communication Skills for Teams
- Leadership in Management
- Managing Customer - Driven Process Improvement
- Ethics in Business
- Project IT Management - Design to Rollout
- Project Risk Management
- Territorial Account Sales Skills
- HRCI/PHR Certification Program



“SkillSims take learners beyond the classroom and into their workplace as they face day-to-day challenges. Significant learning takes place over time, when people have an opportunity to reflect, develop and utilize new skillsets.”

*Maureen McCormick
Director of Learning and Development
University of Iowa*

www.skillsoft.com

SkillSoft
AHEAD OF THE LEARNING CURVE

Copyright © 2005 SkillSoft. All rights reserved. SkillSoft, the SkillSoft logo, Ahead of the Learning Curve, SkillPort, Search-and-Learn, SkillChoice, Books24x7, Referenceware, ITPro, BusinessPro, OfficeEssentials, Dialogue, SkillStudio, KnowledgeCenter and Express Guide Manuals are trademarks or registered trademarks of SkillSoft PLC in the United States and certain other countries. All other trademarks are the property of their respective owners.

CORPORATE U.S. HEADQUARTERS

107 Northeastern Boulevard
Nashua, NH 03062
Phone: 603-324-3000
800-327-6960
Information@skillsoft.com

SKILLSOFT EMEA HEADQUARTERS

5 Heathrow Boulevard
278 Bath Road
West Drayton
Middlesex UB7 0DQ
UK
Phone: +44 208 283 1800
internationalinfo@skillsoft.com

SKILLSOFT ASIA PACIFIC HEADQUARTERS

Suite 1, Level 1
71 Epping Road
North Ryde NSW 2113
Australia
Phone: +61 2 9941 6333
Fax: +61 2 9887 1780
apac@skillsoft.com