

Customizations

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KnowledgeCenter Customizations

Your SkillSoft-licensed KnowledgeCenter can be customized to include the appearance, information, courses and content that you want to use, including your custom materials and courseware. Customization options include:

Level 1 Customization (Branding)

A Level 1 customization changes the appearance of the KnowledgeCenter by replacing or modifying the banner and header graphics, font styles and site colors.

Level 2 Customization (Existing Framework)

A Level 2 customization includes Level 1 changes, and enables customization of selected home page modules and roadmaps.

Level 3 Customization (True Custom)

A Level 3 customization constitutes a completely new KnowledgeCenter build, enabling custom definition of all modules and roadmaps.

Custom KnowledgeCenter Scoping Process

Custom KnowledgeCenters are designed and developed by SkillSoft's Custom Solutions team. This group will help you assess and define the customizations you wish to make. The customization process requires you to:

1. Determine Customization Level (1, 2 or 3)
2. Identify modules to be customized
3. Specify text and links for main page modules
4. Identify roadmap customizations
5. Specify courses and resources for roadmap customizations

Constraints

- Please note that you must be licensed to use any SkillSoft course, book or resource you wish to include in your custom KnowledgeCenter.
- Layout modifications are not possible (that is, you must customize within the existing KnowledgeCenter framework), and certain standard modules and elements of the KnowledgeCenter homepage cannot be modified (such as Books24x7 features, mentoring, support and logout links).
- Finally, custom courseware must be hosted by SkillSoft for integration with the KnowledgeCenter and may require SkillPort interoperability testing.

Development of a custom KnowledgeCenter requires four to six weeks. Please contact your SkillSoft representative for pricing and additional information.

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